Lively

HSA UPDATE · LIFE X EMPLOYER

Your HSA is updating under Life X Employer.

Still powered by Lively — same account, same platform.

We're thrilled to welcome you to Lively as a Life X Employee. Here's what's happening — and the one quick step you'll need to take.

ACTION REQUIRED

Log in to your Lively portal to confirm your Life X account.

When your notification email arrives, take a minute to log in and complete the quick in-portal confirmation. It's a small step that **keeps your future contributions flowing smoothly** into your new HSA.

WHAT TO EXPECT · 3 STEPS

1

Email notification

You'll receive an official email confirming your Lively HSA has been updated under your new Life X account.

FIRST TO ARRIVE

2

Log in & confirm

Sign in to your Lively portal and complete the quick confirmation to activate your Life X account. Do this as soon as you get the email.

DO THIS PROMPTLY

3

New card — instant access

Your existing card will be deactivated, but you don't have to wait. **Activate your new Lively Life X card digitally in the Lively app** for immediate, no-gap access. Your physical card follows in the mail.

INSTANT · CARD 10–15 DAYS

ABOUT YOUR CONTRIBUTIONS

Any missed contributions will be caught up within two weeks.

If your HSA is missing past contributions, don't worry — as part of this update, your account will be funded for those contributions in the next two weeks. You'll see them appear in your Lively balance automatically.

QUESTIONS

Lively Support
1.888.576.4837
support@livelyme.com

LEARN MORE

Lively Help Center
Guides, FAQs, and walkthroughs for your HSA.
livelyme.com/support

CHAT & EMAIL

Available in-portal
Sign in and use the chat widget for the quickest response from a real person.